Booking conditions - Girls On Tour

Deposit and payments: Deposit amounts differ for each trip and are as shown on our website or on the printed itinerary. A signed booking form is required with every deposit. Please read the T&C's carefully before completing the booking form. Final payment of the balance is required a minimum of 70 days before departure date.

Cancellation, amendment and refunds: Any second or subsequent alteration to your booking after a deposit has been made will incur an amendment fee of \$50 per person plus any fees imposed by suppliers eg., airlines. If it becomes necessary to cancel your booking, please notify us immediately in writing. Cancellation of any bookings after the booking is confirmed but prior to payment of balance will result in the loss of deposit paid. After balance is paid monies will become non-refundable. Should there be too few people booking a tour, we reserve the right to cancel the tour, with full refund of all monies paid and full assistance in finding an alternative holiday.

Refunds: No refund is available after the tour has commenced, in respect of any services not utilised. Be sure to obtain a medical certificate if you must withdraw from a tour after it has begun for medical reasons.

Travel Insurance: Personal Travel Insurance is not included in the tour price. The holding of personal comprehensive travel insurance including cancellation and insolvency for travel providers is a condition of booking on <u>all</u> tours. Emergency contact number and policy number MUST be provided prior to travel.

Health Requirements: We recommend that all passengers consult their doctors or a Travel Medicine Specialist regarding necessary vaccinations/medication before any overseas trip.

Documentation: All travellers require a current passport with at least 6 months validity.

Itinerary Variations: We reserve the right to make changes to the itinerary in the case of unforeseen circumstances. We reserve the right to vary itineraries and to substitute hotels.

Flights: Flight departure times are shown on your tickets and itinerary. Check-in time for international flights is two (2) hours before departure time. We will not be responsible for any schedule changes.

Tour price: Prices quoted are based on a minimum touring group of 10 and are current in AUD and subject to currency fluctuation and increases passed on by the local tour operators or airlines and any government taxes or charges that may be levied between the time of quotation and date of departure.

Tipping: Tipping for services is a way of life in some countries. To simplify this process for group members, the tour manager will collect a contribution for a "Tipping Kitty" for services rendered to the group as a whole while on tour. Details on the actual contribution for each tour are included in the Information Kit.

Tour Membership: Our destinations, in general are not geared to cater for the handicapped traveller at this time. Any traveller who requires any special consideration and assistance must have a full-time carer/companion. Girls On Tour reserves the right to withdraw tour membership from anyone whose behaviour or attitude is likely to affect the smooth operation of the tour or adversely affect the enjoyment, harmony, or safety of other passengers, and shall not be required to show reason. If Girls On Tour refuses to carry or accommodate any passengers on these grounds, the passenger shall be entitled to a refund of their money for the unused portion of the tour only, but shall have no right to claim damages against Girls On Tour.

Statement of Responsibility: Girls On Tour acts only as agents for passengers with respect to services provided, included, but not limited to hotels, restaurants. sightseeing, and all forms of transportation. Girls On Tour takes all reasonable precautions to make the tours as safe as possible for tour passengers and others. Girls On Tour shall not be liable for any loss or damage of whatsoever nature suffered by the passenger or any other person, or any injury or death of any person howsoever any such loss, damage, injury or death may be caused to arise. Any travel involves some measure of personal risk that the passenger has to determine. Girls On Tour will not be responsible should the standard of the services be below the expectations of the passenger. Detailed "Information Kits" will be supplied to all clients on booking, and any questions regarding specific aspects of the tour can be directed to Girls On Tour via email or by telephone. Under the Trade Practices Act, consumers have a right to compensation if services are not provided with care and skill or if services are not reasonably fit for a particular purpose made known by the consumer. This right cannot be excluded. Subject to the above statutory rights, Girls On Tour shall not be liable for any injury, damage, loss, accident, delay, or irregularity that may be caused to persons or property however caused or arising during or in connection with the tour, including any service provided by contractors. **Privacy Notice:** Girls On Tour collects information about you including health if necessary, to provide services and products to you, process your travel arrangements and ensure efficient completion of your travels. We may need to pass on this information to airlines, embassies/consulates, other operators and

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form provided or email for more information.

other agencies for security, customs and immigration purposes. You can have full access to this information

by contacting our office. Book online using the booking

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